

Dear Customer,

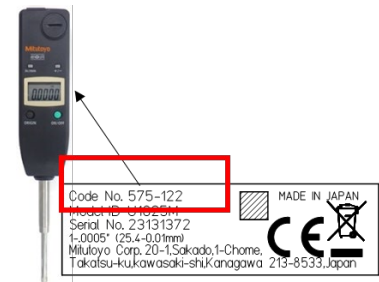
A display defect has been identified in the ID-U series of digital indicators with product codes 575-122 and 575-123. This fault only effects the product when used in 'inch' mode.

→ There are no issues if only used in 'mm'!

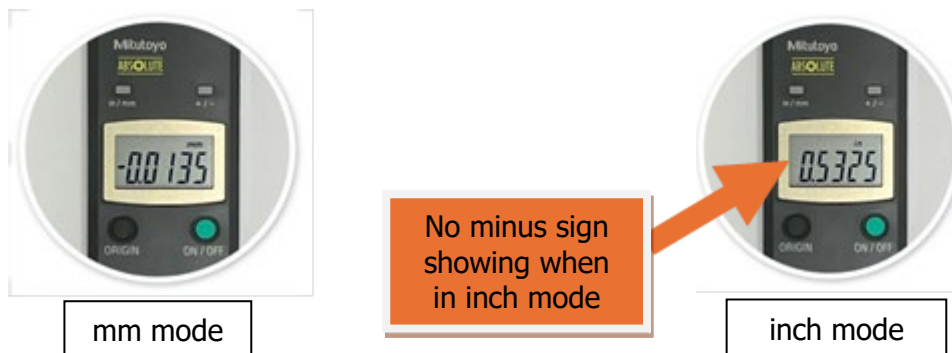
Products effected were sold between May 2023 and June 2024 and can be identified by the below serial numbers.

Code No.	MODEL	Serial No.
575-122	ID-U1025M	23131372~24068029
575-123	ID-U1025E	23132632~24073613

Please check the serial label on the side of the product



\*Products with manufacturing numbers older than those listed are not affected.



If you wish to return the product for a replacement, then please contact the local Mitutoyo company in your country (you can find the contact details here: <https://mitutoyo.eu/>) and we would be happy to arrange this for you.

We do apologise for any inconvenience.